



An Update from Chivaho FCU on COVID-19

As we all know, Governor DeWine has issued another Executive Order extending the stay-at-home order through May 1, 2020 and possibly beyond. The governor's order continues to allow essential businesses to remain open. Credit Unions and banks are deemed essential businesses. Chivaho Credit Union will remain open regular business hours. **Our VA Campus branch is restricted to VA employees only.**

Lobby access will be restricted until the order has been lifted. Member services will be provided using our drive – thru's (during regular business hours), ATM's, debit and credit cards, mobile banking and online account access.

Loan requests can be submitted securely online, by phone and by email. Most loan documents can be electronically signed via DocuSign. Mortgage applications and closings will be done by appointment.

We are your credit union and we are here to help. If you have been impacted by a job loss, decreased working hours or extra expenses due to the current health crisis please reach out to us. Click on the link to find out more about available financial relief options

<https://www.chivaho.com/covid19.html>.

If you have questions or concerns please contact me personally at lroberts@chivaho.com.

Stay Safe, Stay Well

Laura A Roberts, CEO

